



VAN DER VALK

BEST PRICE GUARANTEE

Date today: ____ - ____ - ____

CLAIM FORM

Guest Information

First name : _____
Last name : _____
Phone number : _____
E-mail address : _____

Reservation Information

Valk.com reservation number : _____
Date of arrival : ____ - ____ - ____
Date of departure : ____ - ____ - ____
Reservation price : € _____

Claim Information

Where did you find the lower price? Please use [X] for the correct answer.

Internet site other than valk.com*:

*In case the lower price was found on a different website a copy of a booking with the lower price in it should be added to the e-mail with this form (feedbackify@valk.com). Also include the valk.com booking form with the higher price on it.

Travel agency**:

Please add the full name and/or location.

**If you have found the lower price through a travel agency, we ask you for the following information: Bookingnumber, phonenumber of the travel agency, additional comments.

Other:

Please add the full name and/or location

Best Price Guarantee

The Best Price Guarantee counts for all rates published on the Internet. For these rates the room has to be available through the website. The “Competing Rate” consists of the bookable rate including any potential booking costs that a guest has to pay with the reservation.

It suffices if the guest makes a printscreen of the bookingpage (on which all the relevant booking information is visible) and adds this to the claim form.

Afterwards the guest needs to make a hotel booking through the valk.com website and add the printscreen of the party with the “Competing Rate” to the claim form.